

To whom it may concern

28 October 2005
JZE/CDL

Concerning: Hearing on Swan-labelling of Toner Cartridge, Version 4

Dear Sir/Madam

A working group within Nordic Ecolabelling has in collaboration with experts worked out a draft proposal for criteria for Swan-labelling of Toner Cartridge, Version 4.

Ecolabelling Denmark asks kindly for your comments before **2 January 2006**. The proposal will hereafter be discussed at the Danish Ecolabelling Board and thereafter at the Nordic Ecolabelling Board.

Besides the proposal in general we ask you to pay attention to the following new requirements:

1. Requirement K3: Information to end users how to handle toner powder in packing.
2. Requirement K6: Production Quality. The percentage of complaints must be calculated every month and be used for improvements in the production.
3. Requirement K 7: Testing performance. The Nordic Ecolabelling point out specific cartridge types (at least 10% of the ecolabelled types) for testing every year.
4. Requirement K8: Information of chip performance
5. Requirement K13: Waste fractions must be recycled
6. Requirement K21: License holder must give information to his customers; how to use the Swan logo in accordance with the Nordic ecolabelling regulations.

The proposed criteria and the background document will be available at Ecolabelling Denmark's web site www.ecolabel.dk. The documents are in PDF format, and they can only be opened and read via the program Adobe Acrobat Reader. You can download the program for free from Adobe's web site: www.adobe.com. If you prefer it the documents send to you please order them at Ecolabelling Denmark phone +45 72 400 450.

Who may comment?

All persons, companies and institutions interested in developing the criteria for Swan-labelling of Copying Machines, Printers, Fax Machines and Multifunctional Devices may comment on the proposal. We ask you kindly to spread the information on the hearing to those who may be interested.

Ecolabelling Denmark, Danish Standards Kollegievej 6 DK-2920 Charlottenlund, Denmark

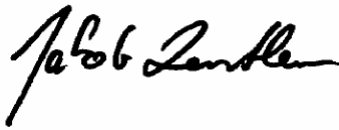
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If you choose to use the enclosed statement form please send it to Ecolabelling Denmark Kollegievej 6, DK-2920 Charlottenlund Denmark or fax it to +45 72 300 451. Your comments should reach us no later than **2 January 2006**.

When the review has ended, and the criteria document has been adopted by the Nordic Ecolabelling Board a hearing compilation will be public available on Ecolabelling Denmark's website.

We hope to hear from you soon.

Yours sincerely
Ecolabelling Denmark

A handwritten signature in black ink, appearing to read 'Jakob Zeuthen', written in a cursive style.

Jakob Zeuthen
Project Leader

Enclosed: Statement form and lists of interested parties in the Nordic countries.